# VISITOR GUIDELINES Head-Smashed-In Buffalo Jump

# Preparing for your visit:

As we re-open Head-Smashed-In Buffalo Jump to the public, we ask you to work together with us to keep the Interpretive Centre a safe space for yourself, for all visitors and for our staff.

In order to meet public health requirements for COVID-19, we have adjusted the visitor experience. Please read below for further details on what to expect when you visit.

# What we are doing to keep you safe:

- Limiting visitor numbers.
  - o Please be prepared to wait to enter the centre if we are at capacity.
- Encouraging physical distancing with signage.
- Providing physical barriers such as Plexiglass shields in customer service areas.
- Closing interactive exhibits.
- Providing substantial access to hand sanitizer and hand washing facilities.
- Increasing cleaning and disinfecting throughout our facility.

# What we are asking of our visitors:

- Stay home if you are not feeling well.
  - More information on conducting a self-assessment.
- Please bring and wear your own non-medical face mask. (Note that we will not be providing masks to visitors.)
- Practise good hygiene. This includes washing your hands, for at least 20 seconds, regularly during your visit, avoiding touching your face, and coughing or sneezing into your elbow.
- Keep your family unit together when walking through the centre, and keep children within reach at all times.
- Please be patient don't crowd around displays. Practise physical distancing guidelines, keep 2 metres away from others and please wait your turn.
- Download and utilize the ABTraceTogether app.
- Please bring your own strollers and wheelchairs, as these will not be available onsite.
- Please be prepared to pay for your visit with debit or credit card.

### What's open:

- Theatre please practice physical distancing when seating.
- All levels of the Interpretive Centre will be open.

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- Upper trail to viewpoint.
- Lower trail.
- Washrooms.
- Picnic area.

#### What's closed:

- The gift shop will remain closed for 2021.
- The café will remain closed for 2021.
- We are not offering educational programs, school trips, or group visits at this time.
- High-touch amenities are restricted. This includes brochures, gift shop items, and interactive exhibits.
- We are not hosting or taking bookings for facility rentals or events.

The safety of all visitors and staff is our top priority. We are closely monitoring the situation and will determine if additional precautions are needed.

We ask that everyone continue to follow <u>alberta.ca/covid19</u> for the latest information on this situation. For information in a variety of languages please visit <u>alberta.ca/covid-19-information-posters.aspx</u>

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